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### STREAM B - DAY 1 - Tuesday 27 March 2012





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#### GLOBAL METRO PROJECTS SHOWCASE

##### 2pm Chairman's opening remarks



> **Matthias Lohmann**, Business Development Consultant, **DELSCAN**

##### 2.10pm Opening keynote address: challenges of improving and expanding the metro in Santiago de Chile



- Operational and technical strategies for coping with growing demand
- Upgrading the existing network: new services and enhancements
- Questions before expansion plan
- The new Lines 3 and 6

> **Mr Roberto Bianchi**, CEO, **Metro de Santiago**

##### 2.30pm Keynote address: creating a world-class metro in Rajasthan's historic Pink City



- Getting a new project off the ground – planning and financing the Jaipur metro
- Selecting a cost-effective implementation strategy whilst respecting the city's heritage
- Project timetable and procurement strategy – why we chose a PPP approach
- Plans for future expansion and integration to meet Jaipur's future transport needs

> **Mr Kuldeep Ranka**, Managing Director, **Jaipur Metro Rail Corp**

##### 2.50pm Keynote address: promoting compact, transit-oriented urban development in China; the case for Kunming



- Developing sustainable urban rail systems as a catalyst for compact growth
- Why the World Bank is supporting construction of metro Line 3 in Kunming
- Project scope and objectives
- Integrating bus, rail and transit-oriented development

> **Mr Rein Westra**, Senior Urban Transport Specialist, East Asia Pacific Region, **World Bank**

##### 3.30pm Afternoon refreshments

#### TICKETING & AUTOMATIC FARE COLLECTION

##### 4pm Chairman's opening remarks



> **Ms Jenni Borg**, Head of Smart & Integrated Ticketing, **Department for Transport**

##### 4.05pm Keynote address: the strategy of smartcards

- What is the case and vision for smartcard in Vancouver
- How will it be leveraged in the future?



> **Mr Mike Madill**, Vice President of Enterprise Initiatives, **Translink**

**4.25pm** Keynote address: enhancing the Oyster card to improve the customer experience



> **Mr Shashi Verma**, Director of Customer Experience, **TfL Rail & Underground**

**4.45pm** Informed insight: new approaches to transport ticketing



- The evolution of transport ticketing from tokens to contactless media
- Key issues to address when considering an open payments scheme
- Implications for suppliers of the transition from legacy to open payments
- Changes to the operational model and delivery of future transport services

> **Mr Simon Laker**, Senior Consultant, **Consult Hyperion**

**5.05pm** Nextcity "intelligent travel ...made real"



Cubic's vision for a fully integrated, whole-of-transport, journey and payments management system that will enable transport operators to regulate demand by setting fees across all modes of transport within a region, as well as empower their customers with information to manage how they travel.

> **Mr Colin Fullalove**, Business Development Director, **Cubic Transportation Systems**

**5.25pm** Panel discussion: achieving interoperability and intermodal transport networks.



- What are the key trends driving fare collection policies?
- Balancing the needs of the transport authority, operator and passenger
- Proprietary smartcards or open and e-payments?
- Using AFC schemes to enhance integration, reduce costs and improve efficiency
- Convergence of passenger information, mobile telephony and fare collection: making life easier for the passenger by offering a one-stop shop
- Challenge of creating national or international standards

> **Mr Shashi Verma**, Director of Customer Experience, **TfL Rail & Underground**

> **Mr Simon Laker**, Senior Consultant, **Consult Hyperion**

> **Mr Joseph Casey**, General Manager, **SEPTA**

> **Mr Mike Madill**, Vice President of Enterprise Initiatives, **Translink**

> **Mr Patrick Bauchart**, Managing Director, **Thales**

**6.10pm** Chairman's closing remarks and close of Day One followed by networking drinks reception

**7.30pm** The Metros pre-dinner champagne reception

**8pm** The Metros dinner and awards ceremony

Judging Panel:

- Howard Collins, Chief Operating Officer, London Underground
- Gary Thomas, President & Executive Director, Dallas Area Rapid Transit
- Doug Kelsey, Chief Operating Officer, Translink Vancouver
- Joe Bastone, Business Development Director, Rail Control Solutions, Bombardier Transportation;
- Paul Thomas, Director Systems & Engineering, Parsons Transportation Group
- Gerard Yelloz, Vice President, Rail Systems, Siemens SAS Mobility Division
- Robert Wright, Shipping & Logistics Correspondent, Financial Times
- Tim Gray, International Business Development Director, Railway Industry Association

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